



Clara Martin Center

2014 ANNUAL REPORT

Clara Martin Center has continued to have success in meeting our mission to provide high quality mental health and substance abuse care, treat individuals with dignity and respect, and to be recognized as effective by the people we serve.

In today's healthcare environment, Clara Martin Center has positioned itself to be competitive in the health care marketplace, to be accountable for the care we deliver, and has demonstrated a commitment to providing local services. We have incorporated the Result's Based Accountability model into our daily practice, which was embraced by the State Administration and the Vermont State Legislature in 2014. We are 2 years into the successful implementation of our electronic health record. This expansion of technology has allowed us to be more efficient with our care delivery system and we are able to analyze our data and compete in today's health care reform efforts.

Our high quality services are a testament to our most important resource, our staff. Staff continue to be trained on evidence based practices to ensure our services are the most effective for our clients and the communities which we serve.

Our annual client satisfaction survey continues to demonstrate that we are meeting our mission. In 2013 and 2014, almost 600 clients and family members responded to our survey. 98% reported that Clara Martin Center treats them with dignity and respect and 95% reported that they made progress with their treatment goals/received the help they needed. In addition, reports indicate that we have one of the highest penetration rates in the State,

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which means for our rural population, we serve a high number of our community members. We are very proud of these outcomes.

A few other notable events of 2014:

- Clara Martin Center purchased the Ayers Brook Center in Randolph, Vermont which now houses our Child and Family Program.
- We have seen significant growth in our School Services Program.
- We continue to be at the forefront of meeting the demand for opiate addiction treatment.
- We have collaborated with our local primary care offices to integrate our services and bring care to those who may have not received treatment before. Through a HRSA grant, we are on the cutting edge of integrating primary care and mental health services.

We look forward to another successful year ahead!

FY 2014 Clients Served by Program

Program Name	Total Hours	Number Served
Child & Family Program	17,984.47	673
Jumping On Board for Success (JOBS)	543.48	47
School Services	20,444.95	138
CSP & Vocational Services	17,338.72	173
Emergency Services	1,412.50	503
Chris's Place	358.25	25
Safe Haven	1,986.25	11
Substance Abuse Services	9,260.53	681
Adult Services	9,795.67	858
Criminal Justice Services	4,532.25	213
CRASH		353
	83,657.07	3,675
Central Vermont Substance Abuse Services	12,280.10	734

**THE CLARA MARTIN CENTER
STATEMENT OF FINANCIAL POSITION (UNAUDITED)
JUNE 30, 2014
ASSETS**

Current Assets		
Cash	\$	1,350,060
Accounts Receivable, net		151,458
Other Current Assets		395,925
Total Current Assets		1,897,443
Property & Equipment, net		2,806,815
Other Assets		280,539
Total Assets	\$	<u>4,984,797</u>

LIABILITIES AND NET ASSETS

Current Liabilities		
Accounts Payable	\$	374,709
Deferred Revenue		190,525
Other Current Liabilities		1,009,991
Total Current Liabilities		1,575,225
Long Term Liabilities		1,637,568
Net Assets		
Unrestricted Net Assets		1,724,275
Temporarily Restricted Net Assets		47,729
Total Net Assets		1,772,004
Total Liabilities and Net Assets	\$	<u>4,984,797</u>

**STATEMENT OF ACTIVITIES (UNAUDITED)
FOR THE FISCAL YEAR ENDED JUNE 30, 2014**

REVENUE		
Consumer Fees, net	\$	6,557,130
State Contracts & Grants		2,379,036
Other Revenue		1,810,621
Total Revenue		10,746,787
EXPENSES		
Salaries		6,092,835
Fringe Benefits		2,073,172
Contracted Services		668,276
Operating Expenses		722,589
Program Expenses		255,654
Travel & Transportation		218,481
Facility Expenses		531,845
Total Expenses		<u>10,562,852</u>
Change in Net Assets	\$	<u>183,935</u>

2014 Staff Anniversaries

5 years

Leah Abrahamsen
Molly Dugan-Sullivan
Michele Sargent
Cara Collins

20 years

Chris Titchenal
Deb Hawley

25 years

Nancy Duranleau
Gretchen Linton
Sarah Crosby
Nancy Copeland

10 years

Andrea Barrett
Brock Davis
Sarah Brownell

30 years

Linda Chambers

15 years

Amanda Higgins
Gretchen Pembroke

“The services my family and I receive from the Clara Martin Center help us get through the tough times in life and help us see the light in the darkest of situations. Thank you for everything.”

Contact Us

Clara Martin Center

PO Box G
Randolph, Vermont 05060
802-728-4466
www.claramartin.org

24-Hour Emergency Service
1-800-639-6360

Walk In Clinic

Monday	12:00-2:00 PM	Bradford
Tuesday	2:00-4:00 PM	Randolph
Thursday	1:00-3:00 PM	Randolph
Friday	10:00-12:00 PM	Bradford