



2024 Client Satisfaction Survey Results

Location	All				
Total Responses	201				
Questions:	I/We received services that were just right for me/us.	I/We received the services that I/we needed.	Staff treated me/us with respect.	The services that I/we received made a difference.	My/Our quality of life improved as a result of the services I/we received.
Strongly Disagree	3	4	3	6	4
Disagree	4	3	2	3	6
Mixed	5	7	2	13	22
Agree	66	64	30	45	53
Strongly Agree	118	121	163	130	113
Total	196	199	200	197	198

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Strongly Disagree	1.53%	2.01%	1.50%	3.05%	2.02%
Disagree	2.04%	1.51%	1.00%	1.52%	3.03%
Mixed	2.55%	3.52%	1.00%	6.60%	11.11%
Agree	33.67%	32.16%	15.00%	22.84%	26.77%
Strongly Agree	60.20%	60.80%	81.51%	65.99%	57.07%
Total	100%	100%	100%	100%	100.00%

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Percent of Disagree & Below	3.57%	3.52%	2.50%	4.57%	5.05%
Percent of Agree & Above	93.87%	92.96%	96.51%	88.83%	83.84%
Average					

**I/We would recommend
Clara Martin Center to a
friend or colleague.**

8.8 out of 10

